

Water & Light Department Installs LED Lights



EGF Water & Light employees have been busy switching out 150 watt high pressure sodium triple head street lights to more energy efficient 36 watt LED lights on Demers Ave and throughout the business district. So far within the city, the Water & Light Department has changed out 268 lamps for energy savings of 30,550 watts.

Cold Weather Rule Annual Notice to All Residential Customers

The Minnesota Cold Weather Rule is designed to protect people who may have trouble paying their utility bills in the winter. The Minnesota Cold Weather Rule applies from October 15 to April 15. The rule means that your utility cannot disconnect your residential electric service during the winter if the customer meets the following requirements:

1. Utility disconnection would affect the customer's primary heat source.
2. Customer has declared inability to pay on the form provided by the utility.
3. Customer's total household income is less than 50% of the state median income level, as documented by the customer to the utility; and
4. The customer enters into and makes reasonably timely payments under a payment agreement that considers the financial resources of the household.

If you have trouble paying your utility bill, local agencies may be able to provide payment assistance. The State Department of Human Services recommends you call the county in which you live.

For more information, please contact the East Grand Forks Water & Light Department at 773-1163.

October 2018

HeatShare

HEATSHARE IS A SALVATION ARMY PROGRAM THAT PROVIDES EMERGENCY UTILITY ASSISTANCE FOR PEOPLE WITH NO PLACE LEFT TO TURN.

THIS PROGRAM IS AVAILABLE TO EAST GRAND FORKS WATER AND LIGHT CUSTOMERS AND IS FUNDED THROUGH DONATIONS.

PLEASE SEE THE BACK OF THIS NEWSLETTER TO SEE HOW YOU CAN HELP YOUR FRIENDS AND NEIGHBORS WITH A DONATION.



2018-2019 Energy Assistance Program

Get Help With Your Utility Bills



THE ENERGY ASSISTANCE PROGRAM HELPS LOW-INCOME HOUSEHOLDS PAY A PORTION OF THEIR HEATING & ELECTRIC BILL. PAYMENTS ARE MADE DIRECTLY TO THE HOUSEHOLD'S UTILITY.

IF YOU ARE INTERESTED IN APPLYING FOR ENERGY ASSISTANCE OR HAVE QUESTIONS, CALL TRI-VALLEY OPPORTUNITY COUNCIL IN CROOKSTON- 1-866-264-3729.

Why Give To HeatShare?

When you give to HeatShare, you are helping warm the lives of the elderly, disabled and others who have nowhere else to turn. HeatShare is a last resort for many who have no other resources available to safely get them and their families through the winter.

Administered by the Salvation Army, HeatShare is a voluntary program that helps the needy survive our long Minnesota winters by providing funds for heating bills and heating-related repairs.

Who Benefits From HeatShare?

-Senior citizens 65 years of age or older with low, fixed incomes and no alternate source of help.

-Those disabled by physical limitations and/or health problems, restricting their ability to maintain income to cover energy bills adequately.

-Those who have had an unexpected emergency within the last 12 months and as a result of the emergency cannot pay energy costs.

-Those who meet income guidelines and have received or applied for all other possible public funds.

Who Supports HeatShare?

Hundreds in our community help with HeatShare – Your neighbors – Your friends – People in big cities and corporations – People in small towns and self-owned businesses.

And you can help give the gift of heat too, by sending a tax deductible contribution with the form on this page. HeatShare is one way a small gift of kindness can make a big difference in someone else's life – *And you can make that difference*

How Else Can HeatShare Help?

- Energy Conservation and Education
- Budget Counseling
- Financial Assistance
- Family Counseling
- Social Service Information and Referrals

Your contribution will be used for those in need in our community.

 For financial assistance call the Salvation Army at 701-775-2597

Yes, I want to contribute to HeatShare!

Yes! I want to give my neighbors the gift of heat this winter season

I am making a one-time gift of:

\$ _____

Name _____

Address _____

City _____

State _____ Zip _____

Signature _____

East Grand Forks Water & Light

Utility Acct # _____

Date _____

Please make check payable to "HeatShare". Enclose your donation and this form along with your utility payment.

Thank you for your kindness. Your gift will be used to benefit those in need in our community.

